

IAF Documents & Records Guide

Version 1.0 — 2025

Guidance for the creation, control, revision, retention, archiving, and disposal of IAF documents and records across the Federation.

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1. Purpose

This guide defines the requirements and procedures for the lifecycle management of IAF documents and records: creation, approval, publication, revision, withdrawal, retention, archiving, and disposal. It ensures consistency, traceability, and compliance across the Federation.

2. Scope

Applies to all IAF-controlled documents and records, including but not limited to: constitution and governance documents, manuals, policies, procedures, technical committee outputs, guidance papers, forms, registers, minutes, correspondence, reports, datasets, and digital evidence repositories.

3. Responsibilities & Authority

- **IAF Secretariat** Operates the document control system; publishes current controlled documents; communicates changes to members.
- **Quality Manager (QM)** Owns the document control process; assigns document codes; maintains the register; approves editorial/minor changes; oversees retention and disposal.
- **Executive Committee** Approves new or revised documents that affect policy, membership obligations, or external positions.
- **Technical Committees** Draft and maintain technical documents (standards, guides, technical bulletins) within approved charters.

All controlled documents and records are maintained in electronic form within IAF's managed repositories and member portal, unless a physical record is legally required.

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4. Document Numbering System

Each controlled document is assigned an alphanumeric code by the Quality Manager. Prefixes reflect document families:

| Family | Prefix | Examples |
|------------------------|----------------|--|
| Manuals | IAF- M.xxx | IAF-M.001 Federation Manual; IAF-M.010 Member Portal Admin Manual |
| Policies | IAF-P.xxx | IAF-P.020 Impartiality Policy; IAF-P.030 Appeals Policy |
| Guides | IAF-G.xxx | IAF-G.003 Documents & Records Guide; IAF-G.050 Committee Balloting Guide |
| Technical Docs | IAF- TC.xxx | IAF-TC.100 Safety Evaluation Guide; IAF-TC.210 Digital Systems Integrity Notes |
| Forms & Templates | IAF-F.xxx | IAF-F.005 Disposal Record; IAF-F.011 Change Request Form |
| Records & Registers | IAF-R.xxx | IAF-R.001 Controlled Documents Register; IAF-R.020 Complaints Register |

5. Creating, Revising & Withdrawing Documents

5.1 Creation

- Originator submits a Change Request (IAF-F.011) with scope, rationale, and draft.
- QM assigns a provisional code and routes to the appropriate approving body (Executive Committee or relevant Committee).
- Upon approval, document receives issue number and issue date; effective date indicated where applicable.

5.2 Revisions

- Minor/editorial changes (e.g., formatting, references) may be approved by the QM.
- Substantive changes affecting policy, obligations, or external positions require Executive Committee approval.
- Revised issues retain the same document code, but receive a new issue number and date.
 Entire document is reissued.

5.3 Withdrawal

- Requester provides a written justification to the Secretariat.
- Executive Committee approves withdrawals of major documents.

| • | Following withdrawal, the superseded issue. | public copies, | notifies members, | and QM archives |
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6. Register of Controlled Documents

The QM maintains IAF-R.001 *Controlled Documents Register*, recording document code, title, owner, issue number, issue date, effective date (if applicable), and status (current/superseded/withdrawn).

7. Records Management & Retention

Records are accurate, legible, and readily retrievable for the duration of their retention period. Appendix B lists the default schedule. Business owners may justify longer retention where required by law, contracts, or audits.

8. Disposal & Historical Copies

- When retention expires, the QM authorizes disposal and logs it via IAF-F.005 *Disposal Record*.
- Superseded issues are retained to preserve revision history in accordance with the retention schedule.
- Disposed electronic records are securely erased; any physical records are shredded via approved vendors.



9. Access Control & Security

- Secretariat and QM have administrative access to controlled repositories.
- Committee spaces follow least-privilege access, with read/write roles set by Secretariat.
- Confidential/Restricted documents are watermarked; external sharing requires explicit approval.
- All repositories enforce MFA and periodic access review.

10. Archiving & Backups

- Archiving: closed projects/committees are archived with immutable metadata; retrieval is via request to Secretariat.
- Backups: weekly full backups to a separate physical/logical location; quarterly restore tests; encryption at rest and in transit.

IAF may adopt enhanced controls (e.g., WORM storage, legal holds) when required by regulation or investigations.



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Appendix A — Numbering Examples

| Code | Title | Owner | Status |
|-----------|-------------------------------|---------------------|---------|
| IAF-G.003 | Documents & Records Guide | Quality Manager | Current |
| IAF-P.030 | Appeals Policy | Executive Committee | Current |
| IAF-F.011 | Change Request Form | Secretariat | Current |
| IAF-R.001 | Controlled Documents Register | Quality Manager | Current |

Issue numbers and dates are added on publication (e.g., Issue 2 — 2025-08-26).



Appendix B — Retention Schedule

| Record Type | Default Retention | Notes |
|--|---|---|
| Controlled Documents (current issues) | Permanent (while current) | Superseded issues retained per below. |
| Superseded/Withdrawn Documents | Permanent archive | Historical record of revisions and amendments. |
| Membership Applications & Member Files | Permanent | Legal and historical value. |
| Committee Membership Lists | 10 years | From last update. |
| Complaints & Appeals Registers | 5 years after resolution | Case files with outcomes retained. |
| Internal Audits & Management Reviews | 10 years | Evidence for continual improvement. |
| Evaluation Schedules & Competence Records | Permanent (schedules); 4 years after role ends (personnel competence) | Evaluator bios and performance logs: 4 years post-role. |
| Governance Minutes (GA, Board, Councils, Committees) | Permanent | Agenda papers also permanent unless classified otherwise. |
| General Correspondence (GA/Board/Committee) | 5 years | Routine comms not of archival significance. |
| Foundation/Formation Documents, Incorporation | Permanent | Statutory and historical. |
| Budgets, Accounts, Contracts | 10 years | Or longer per legal/tax obligations. |
| Change Notifications to Documents | Permanent | Traceability of controlled changes. |
| Backups & Restore Logs | 12 months rolling | Enterprise backup policy may extend. |

Owners may extend retention based on legal holds, regulator requests, or contractual requirements.





Document Control

• Document Title: IAF Documents & Records Guide

• **Code:** IAF-G.003

• **Version:** 1.0

• Issue Date: 2025-08-26

• Owner: Quality Manager (IAF Secretariat)

• Next Review: Annually or upon policy change