

Controlled scope and IAF quality adoption

Use stable entity, site, family and scope-row IDs. Repeat records in separately named files or controlled attachments; duplicating interactive pages with the same field names may synchronize their values.

APPLICANT LEGAL ENTITY / GROUP ENTITIES / CASE ID

SCOPE SCHEDULE VERSION, DATE AND ACCOUNTABLE TECHNICAL OWNER

PROFILES, TECHNOLOGY DOMAINS, SERVICE FAMILIES AND ACTUAL SITES

SNR ADOPTION AND ADDITIONAL IAF TEXTS WITH EXACT EDITION/APPROVAL STATUS

EVIDENCE MANIFEST, OPERATING HISTORY AND COMPLETED-CASE REGISTER

REQUESTED SCOPE ONLY; ACTIVE COVERAGE REQUIRES AN INDEPENDENT IAF DECISION

Entity and operational site master - repeat per site

ENTITY / SCOPE / CASE REFERENCE

STABLE ENTITY ID, LEGAL NAME, JURISDICTION AND PARTICIPATION UNDERTAKING

SITE/UNIT ID, ADDRESS OR BASE/TERRITORY, TYPE AND ACCOUNTABLE MANAGER

ACTUAL SERVICE FAMILIES, SUPPORT FUNCTIONS AND LINKED SCOPE-ROW IDS

EFFECTIVE WORKFORCE, SHIFTS, RELEVANT CONTRACTORS AND JOB AVAILABILITY

INCLUDED/EXCLUDED WORK, ACCESS, TECHNICAL DEPENDENCIES AND AUTHORISATIONS

Controlled service scope row - repeat per family/site

ENTITY / SCOPE / CASE REFERENCE

SCOPE-ROW ID, ENTITY/SITE IDS, SCHEDULE VERSION AND DATE

SELECTED SERVICE PROFILES AND TRIGGERED TECHNOLOGY/RISK DOMAINS

SERVICE FAMILY, VEHICLE CLASSES/CONFIGURATIONS, PERMITTED TASKS AND TERRITORIES

CUSTOMER-CONTRACTING, DIAGNOSIS, WORK, INDEPENDENT-CHECK AND RELEASE DUTIES

CRITICAL METHODS, EXTERNAL WORK, TECHNICAL ACCESS AND ACCEPTANCE BOUNDARIES

EXCLUSIONS, PROPOSED PUBLIC WORDING, UNDERLYING AUTHORISATION AND STATUS DATES

Service authorisation register - one instrument per record

ENTITY / SCOPE / CASE REFERENCE

AUTHORISATION ID, ISSUER, INSTRUMENT AND ACTUAL LEGAL HOLDER

BRAND/NETWORK, SERVICES, LOCATIONS, TERRITORY AND LINKED SCOPE ROWS

EFFECTIVE/EXPIRY DATES, RESTRICTIONS, TRANSFER CONDITIONS AND RENEWAL OWNER

RELIABLE ISSUER CONFIRMATION, REVIEWER/DATE AND ORIGINAL EVIDENCE LOCATION

PERMITTED WORDING, INDEPENDENT SERVICES, DISCREPANCIES AND CORRECTIVE ACTION

IAF quality adoption schedule - one text per record

ENTITY / SCOPE / CASE REFERENCE

EXACT IAF TEXT TITLE, EDITION/DATE AND APPROVAL STATUS

CLAIMED IMPLEMENTATION BOUNDARY AND ANY SEPARATE PROGRAMME DECISION NEEDED

EXECUTIVE ADOPTION DECISION, OWNER AND IMPLEMENTATION PERIOD

COMPLETE CLAUSE-LEVEL MAP, ORIGINAL EVIDENCE IDS AND EXCLUSIONS

GAPS, CONFLICTS, DRAFT LIMITATIONS, TRANSITION AND INDEPENDENT REVIEW

Additional IAF requirement evaluation row

ENTITY / SCOPE / CASE REFERENCE

TEXT/EDITION, CLAUSE ID, EXACT REQUIREMENT AND SOURCE PAGE

APPLICABILITY, ACTUAL SCOPE REASON AND SUBORDINATE REQUIREMENTS

IMPLEMENTED PRACTICE, RESPONSIBLE OWNER AND ORIGINAL EVIDENCE IDS

EVALUATOR/DATE, RESULT, FINDING AND NECESSARY CLOSURE EVIDENCE

INDEPENDENT REVIEW AND SEPARATELY AUTHORISED CONFORMITY CLAIM

Family definition and actual completed-job register

ENTITY / SCOPE / CASE REFERENCE

FAMILY/SITE IDS, COMMON METHOD/COMPETENCE/RELEASE BASIS AND DIFFERENCES

SIX-MONTH IMPLEMENTED PERIOD, INTERNAL AUDIT AND MANAGEMENT-REVIEW REFERENCES

JOB 1: IDENTITY/DATE, VEHICLE/CONFIGURATION, CONSENT, WORK AND RELEASE EVIDENCE

JOB 2: IDENTITY/DATE, VEHICLE/CONFIGURATION, CONSENT, WORK AND RELEASE EVIDENCE

JOB 3: IDENTITY/DATE, VEHICLE/CONFIGURATION, CONSENT, WORK AND RELEASE EVIDENCE

COMPLETE POPULATION, ADVERSE/REPEAT/CHANGED CASES AND SAMPLING LIMITATIONS

External specialists and shared responsibility

ENTITY / SCOPE / CASE REFERENCE

ACTUAL PROVIDER LEGAL IDENTITY, LOCATION, COMPETENCE AND CONTRACTED ACTIVITY

AFFECTED SERVICE/SITE/FAMILY, APPLICANT CONTROL AND CUSTOMER DISCLOSURE

METHODS, PARTS, CONSENT, EXECUTION, TESTING, RELEASE AND REMEDY RESPONSIBILITY

ORIGINAL TECHNICAL EVIDENCE, PHYSICAL/WITNESS ACCESS AND CONTRACTUAL RIGHTS

CHANGES, GAPS, LIMITS AND WHETHER PROVIDER IS SEPARATELY INCLUDED AS APPLICANT

Mobile units and remote service hubs

ENTITY / SCOPE / CASE REFERENCE

UNIT/HUB ID, RESPONSIBLE BASE, CREW AND OPERATING TERRITORY

PERMITTED TASKS, TECHNOLOGIES, TOOLS, COMPETENCE AND EXPLICIT LIMITS

LOCATION ASSESSMENT, SAFE-STATE CONTROLS, RECOVERY AND EMERGENCY ARRANGEMENTS

CONSENT, REMOTE-SESSION LINKAGE, OFFLINE RECORDS AND INDEPENDENT CRITICAL CHECKS

PHYSICAL ASSESSMENT, ACTUAL-JOB AVAILABILITY AND ACCESS/COVERAGE ARRANGEMENTS

Public schedule and technical authorisation

ENTITY / SCOPE / CASE REFERENCE

EXACT LEGAL HOLDERS, CENTRE, OUTLETS, UNITS AND HUBS PROPOSED FOR RECOGNITION

BOUNDED PUBLIC SERVICE SCOPE, PROFILES, FAMILIES, TECHNOLOGIES AND AUTHORISATIONS

EXPLICIT EXCLUSIONS, PENDING CAPABILITY AND SEPARATE IAF PROGRAMME CLAIMS

TECHNICAL OWNERS CONFIRMING ACTUAL CAPABILITY, HISTORY AND TRUTHFUL BOUNDARIES

ACCEPTED CONSTITUTION/SNR EDITIONS, SIGNATURES OR AUTHENTICATED APPROVALS/DATE

NET - Network centres and franchise governance

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Mandatory for the accountable network centre and every entity directing included outlets.

NET-01 ENFORCEABLE NETWORK CONTROL - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

NET-02 OUTLET ASSURANCE CYCLE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

NET-03 SCOPE AND DIRECTORY ACCURACY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

NET-04 CROSS-OUTLET CUSTOMER RECOVERY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

GEN - General maintenance and mechanical service

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Routine service and mechanical repairs to declared road-vehicle classes.

GEN-01 MAINTENANCE APPLICABILITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

GEN-02 CRITICAL MECHANICAL WORK - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

GEN-03 FLUIDS AND CONSUMABLES - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

GEN-04 FINAL CONDITION AND HANDOVER - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

EVB - Electric, hybrid and battery service

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Work on electrified vehicles, traction batteries and associated charging interfaces.

EVB-01 BOUNDED ELECTRICAL CAPABILITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

EVB-02 BATTERY CONDITION AND HANDLING - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

EVB-03 REPAIR VERSUS REPLACEMENT - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

EVB-04 RETURN TO SERVICE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

ADAS - Diagnostics, calibration and vehicle electronics

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Electronic diagnosis, sensing, alignment-dependent calibration and driver-assistance repair.

ADAS-01 APPLICABILITY OF CALIBRATION - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

ADAS-02 CONTROLLED CONDITIONS - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

ADAS-03 DIAGNOSTIC REASONING - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

ADAS-04 BOUNDED FUNCTIONAL RELEASE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

COL - Collision, body, glass and structural repair

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Body, structural, restraint, refinishing and glass work within explicit technical limits.

COL-01 REPAIRABILITY DECISION - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

COL-02 CONTROLLED JOINING AND MATERIALS - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

COL-03 SYSTEM INTERACTION - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

COL-04 INDEPENDENT RESTORATION EVIDENCE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

HCV - Commercial, fleet and special-purpose service

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Heavy vehicles, buses, trailers and declared specialist or adapted vehicle fleets.

HCV-01 VEHICLE AND DUTY PROFILE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

HCV-02 SUITABLE HEAVY-WORK CAPABILITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

HCV-03 FLEET COMMUNICATION AND DOWNTIME - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

HCV-04 SPECIAL EQUIPMENT ASSURANCE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

MOB - Mobile, roadside and recovery operations

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Mobile units, roadside assistance and controlled vehicle collection or recovery.

MOB-01 MOBILE UNIT IDENTITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

MOB-02 JOB-LOCATION DECISION - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

MOB-03 SAFE RECOVERY PLANNING - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

MOB-04 MOBILE RELEASE AND RECONCILIATION - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

REM - Remote diagnostics and software service

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Remote technical support, connected diagnostics and controlled software interventions.

REM-01 SESSION AUTHORITY AND IDENTITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

REM-02 SAFE INTERVENTION CONDITIONS - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

REM-03 ACTUAL OUTCOME CONFIRMATION - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

REM-04 REMOTE PROVIDER ACCOUNTABILITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

SPC - Specialist component and support services

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Tyres, wheels, climate systems, drivetrain units and declared specialist repair families.

SPC-01 SPECIALIST BOUNDARY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

SPC-02 CRITICAL PROCESS CAPABILITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

SPC-03 CUSTOMER-SUPPLIED PARTS - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

SPC-04 INTERFACE AND INSTALLED OUTCOME - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

LVM - Motorcycles, light mobility and adapted vehicles

ENTITY / SCOPE / CASE REFERENCE

Complete each selected profile; link exact entity/site/family rows. Two/three-wheel vehicles, declared light mobility and personal accessibility adaptations.

LVM-01 VEHICLE CLASS AND SERVICE LIMITS - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

LVM-02 SAFETY-CRITICAL FITMENT - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

LVM-03 ADAPTATION AND ACCESSIBILITY - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

LVM-04 HANDOVER AND SAFE USE - CAPABILITY, EVIDENCE IDS, LIMITS AND GAPS

Continuation and supporting detail

ENTITY / SCOPE / CASE REFERENCE

PARENT FIELD, REQUIREMENT OR RECORD ID / CONTINUATION NUMBER

FULL RESPONSE, SOURCE REFERENCES, RATIONALE AND LIMITATIONS

PREPARED BY / ROLE / DATE / AUTHORIZATION